



# Uttarbanga Kshetriya Gramin Bank

## **Tender Document**

*For Annual Maintenance Contract for  
The period 01-11-2016 TO 31-10-2018  
for U.P.S systems installed at various Branches  
of Uttarbanga Kshetriya Gramin Bank*



## **TENDER NOTICE**

Uttarbanga Kshetriya Gramin Bank having its Head Office at Coochbehar (West Bengal), invites sealed offers in two bid system (technical offer and commercial offer) from eligible reputed Equipment Manufacturer (OEM) or their Authorized channel partners or any service providers having sound technical knowledge & financial support for Annual Maintenance Contract of UPS for the period 01/11/2016 to 31/10/2018. This offer is for maintenance of UPS at various branches of the Bank in the state of West Bengal covering Darjeeling, Jalpaiguri, Alipurduar and Coochbehar Districts.

For complete details, formats and terms & conditions of tender please visit the Bank's website [www.ubkgb.org](http://www.ubkgb.org).

Date of commencement of issue of Tender Forms: 18-09-2016

Last date for submission of Tender Forms: 15-10-2016

Opening of Tender Forms (Technical Offer): 18-10-2016

The Bank reserves the right to reject any/all applications without assigning any reason whatsoever.

**General Manager**

**Head Office**

**Uttarbanga Kshetriya Gramin Bank**

**Sunity Road, Coochbehar-736101**



## SCHEDULE OF EVENTS

1.	Bid Document Availability	Bidding document can be downloaded from the Bank's website i.e. <a href="http://www.ubkgb.org">www.ubkgb.org</a>
2.	Last date for requesting clarification (Optional)	Requests for clarifications (if any) should reach the Bank latest by ...All communications regarding points/ queries requiring clarifications shall be given in writing to (as mentioned in contact details) or by e-mail at (as mentioned in contact details) <b><a href="mailto:gadho@rrbubkgb.in">gadho@rrbubkgb.in</a></b>
3.	Last date and time of receipt of Bidding documents	15-10-2016 till 17:00 hours
4.	Opening of Bids	18-10-2016 at 3.00 pm
5.	Address of Communication and submission of Bid.	General MANAGER(GAD), Uttarbanga Kshetriya Gramin Bank, Head Office, Sunity Road Coochbehar-736101 West Bengal  Ph No-0382-229301-303 Email: <a href="mailto:gadho@rrbubkgb.in">gadho@rrbubkgb.in</a>



## DISCLAIMER

The information contained in this Request for Proposal (RFP) document or information provided subsequently to Bidder(s) or applicants whether verbally or in documentary form by or on behalf of Uttarbanga Kshetriya Gramin Bank is provided to the Bidder(s) on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided. This RFP is neither an agreement nor an offer and is only an invitation by Bank to the interested parties for submission of bids. The purpose of this RFP is to provide the Bidder(s) with information to assist the formulation of their proposals. This RFP does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP and where necessary obtain independent advice. Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP. Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP. No contractual obligation whatsoever shall arise from the RFP process until a formal contract is signed and executed by duly authorized officers of the Bank with the selected bidder.



## TERMS & CONDITIONS FOR ANNUAL MAINTENANCE OF UPS SYSTEMS ()

### GENERAL TERMS

Bidders should note that these conditions and the responses are expected to form the basis of the contract between Uttarbanga Kshetriya Gramin Bank and the Bidder.

#### **1. For Respondent Only**

The TENDER document is intended solely for the information of the party to whom it is issued ("the Recipient" or "the Respondent").

#### **3. Costs Borne by Respondents**

All costs and expenses incurred by Recipients / Respondents in any way associated with the development, preparation, and submission of responses, including discussions, demonstrations, etc. and providing any additional information required by Uttarbanga Kshetriya Gramin Bank, will be borne entirely and exclusively by the Recipient / Respondent.

#### **4. Errors and Omissions:**

Each Recipient should notify Uttarbanga Kshetriya Gramin Bank of any error, omission, or discrepancy found in this tender document or seek any clarification on the TENDER document or part thereof not later than five business days prior to the last date for submission of bids.

#### **6. Language of Tender**

The Tender prepared by the Bidder, as well as all correspondence and documents relating to the Tender exchanged by the Bidder and the Bank and supporting documents and printed literature shall be in English language only.

#### **7. Formats of Bids:**

The bidders should use the formats prescribed by the Bank in the TENDER for submitting both technical and commercial bids.



The Bank reserves the right to ascertain information from the banks and other institutions to which the bidders have rendered their services for execution of similar projects.

## **8. Timeframe**

The following is an indicative timeframe for the overall selection process. Uttarbanga Kshetriya Gramin Bank reserves the right to vary this timeframe at its absolute and sole discretion should the need arise. Changes to the timeframe will be relayed to the affected Respondents during the process.

**Tender Issuance Date: 18-09-2016**

**Last Date for submission of bids: 15-10-2016**

**Opening of Technical Bids: 18-10-2016**

## **9. Submission of Bid:**

Technical and Commercial Bid should be submitted in **separate** sealed envelopes super scribing as under:

“Technical proposal for the Annual Maintenance of UPS systems –”

“Commercial proposal for the Annual Maintenance of UPS systems –”

Enclosed list of UPS with configuration held in each branch in the Region for ready reference in Annexure-III

Only one submission of response to tender by each bidder will be permitted

The bidders shall submit the proposals properly filled so that the papers are not loose. All the pages of the proposals including documentary proofs should be page numbered and be signed by authorized signatory (except literatures, datasheets and brochures). The current page number should be a unique running serial number across the entire proposal.

In case of delay or non-delivery of tenders, Bank will not assume any responsibility.



#### 10. Compliance to bank's all terms and conditions:

**Bidder has to submit a letter of undertaking along with the Tender that they will abide by all the terms and conditions stated in our Tender**

**The OEM / Principal / any other qualified, for UPS Vendor will have the responsibility of maintaining the equipment's through the partner and should take the responsibility in case of any service support issue arises at any point of time for which Separate under taking is to be obtained from the OEM and enclosed with technical tender document**

The Bidder should be in a position to maintain the UPS as per the requirement of Uttarbanga Kshetriya Gramin Bank.

The Bank will have the right to decide on offering the maintenance in whole or in part to one or more than one vendor depending on their capability.

#### 11. Validity of Tender:

The Tender will remain valid and open for evaluation according to the terms for a period of at least twelve (12) months from the date the tender submission date closes.

#### 12 .Request for Information:

All questions relating to the tender, technical or otherwise must be in writing only to the Nominated Point of Contact i.e. The General Manager, Head Office.

Uttarbanga Kshetriya Gramin Bank will not answer any communication initiated by Bidder later than five business days prior to the due date for lodgment of tender. However, Uttarbanga Kshetriya Gramin Bank may in its absolute discretion seek, but under no obligation to seek, additional information or material from any Bidder after the tender closes and all such information and material provided must be taken to form part of that tender.

Bidder should invariably provide details of their email address (es) as responses to queries will only be provided to the Bidder via e-mail.

If bank in its absolute discretion deems that the originator of the question will gain an advantage by a response to a question, then bank reserves the right to communicate such response to all Bidders participating, the tender.



Uttarbanga Kshetriya Gramin Bank may in its absolute discretion engage in discussion with any Bidder (or simultaneously with more than one Bidder) after the tender closes to improve or clarify any response.

### **13.Evaluation of Bid**

The Technical Proposal will be evaluated only for those respondents who are fulfilling the eligibility criteria as given in this document. The Technical Proposal will be evaluated for technical suitability.

During evaluation of the Bids, the Bank, at its discretion, may ask the Bidder for clarification in respect of its Bid. The request for clarification and the response shall be in writing, and no change in the substance of the tender shall be sought, offered, or permitted

The Bank reserves the right to accept or reject any tender in whole or in parts without assigning any reason thereof.

The bank's decision will be final & bank will not entertain any correspondence in this regard.

### **14.Validity of AMC:**

The AMC for UPS will be valid from the date of receipt of Letter of Intent (LOI) as an approved Bidder for maintenance of UPS to the Bank up to 31.10.2018.

### **15.Notification**

Uttarbanga Kshetriya Gramin Bank will notify the Respondents as soon as practicable about the outcome of the TENDER evaluation process, including whether the Respondent's TENDER response has been accepted or rejected. Uttarbanga Kshetriya Gramin Bank is not obliged to provide any reasons for any such acceptance or rejection.

### **16.Authorised signatory:**

The selected Bidder shall submit at the time of signing the contract, a certified copy of the extract of the resolution of their Board, authenticated by Company Secretary, authorizing an official or officials of the company or a Power of Attorney copy to discuss, sign agreements/contracts with the Bank. The Bidder shall furnish proof of signature identification for above purposes as required by the Bank. The selected





Bidder shall indicate the authorized signatories who can discuss and correspond with the bank, with regard to the obligations under the contract.

**17.Uttarbanga Kshetriya Gramin Bank reserves the right to:**

- Reject any and all responses received in response to the tender
- Waive or Change any formalities, irregularities, or inconsistencies in proposal format delivery
- To negotiate any aspect of proposal with any Bidder and negotiate with more than one Bidder at a time
- Extend the time for submission of the tender
- Select the most responsive Bidder (in case no Bidder satisfies the eligibility criteria in totality)
- Select the next most responsive Bidder if negotiations with the Bidder of choice fail to result in an agreement within a specified time frame.
- Share the information/ clarifications provided in response to tender by any Bidder, with any other Bidder(s) / others, in any form.
- Cancel the tender at any stage, without assigning any reason whatsoever

**18.No Legal Relationship**

No binding legal relationship will exist between any of the Recipients / Respondents and Uttarbanga Kshetriya Gramin Bank until execution of a contractual agreement.

**19.Disqualification:**

Any form of canvassing/lobbying/influence/query regarding short listing, status etc will be a disqualification.

**20.Force Majeure:**

Should either party be prevented from performing any of its obligations under this proposal by reason of any cause beyond its reasonable control, the time for performance shall be extended until the operation or such cause has ceased,



provided the party affected gives prompt notice to the other of any such factors or inability to perform, resumes performance as soon as such factors disappear or are circumvented.

If under this clause either party is excused performance of any obligation for a continuous period of ninety (90) days, then the other party may at any time hereafter while such performance continues to be excused, terminate this agreement without liability, by notice in writing to the other.

#### **21.Indemnity:**

The Bidder shall always remain liable to the bank for any losses suffered by the Bank due to any technical error and negligence or fault on the part of the Bidder.

#### **22.Confidentiality:**

The Bidder shall keep confidential any information obtained under the contract and shall not divulge the same to any other person without consent in writing by Uttarbanga Kshetriya Gramin Bank. In case of non-compliance of the confidentiality agreement, the contract is liable to be cancelled by Uttarbanga Kshetriya Gramin Bank.

#### **23.Publicity:**

The Bidder shall not advertise or publicly announce that he is undertaking work for Uttarbanga Kshetriya Gramin Bank without written consent of Uttarbanga Kshetriya Gramin Bank. In case of non-compliance of this clause the Bidder will be debarred for participating any future tender / contract for a period of three years.

#### **24.Variation:**

Uttarbanga Kshetriya Gramin Bank may at any time during the contract require the Bidder to revise the Equipment, Services or Supplies including Completion Date. In an event of such nature, Uttarbanga Kshetriya Gramin Bank will request the Bidder to state in writing the effect such variation will have on the work schedule. The Bidder shall furnish these details, in writing, in two weeks from the receipt of such request.



## Technical Terms & Conditions

### ELIGIBILITY CRITERIA

The technical evaluation will be done based on the below parameters :

1. Annual turnover
2. Organisational History
3. Work Experience
4. Standards & Procedures for such type of Work
5. Valid Registration - If any
6. Maintaining Spare parts at warehouse to control down time

#### **1. Annual Turn Over :**

The turnover of the bidder contractor should be at least 25 Lacs per annum for last 03 years specifically from UPS business (sales & service).

#### **2. Support Network :**

Should have an established office and team of experienced engineer at major locations, which should be able to render services at branches/offices as stated in the branch list in annexure. The vendor should have at least two office/support centre for all 4 district (i.e. Darjeeling, Jalpaiguri, Coochbehar & Alipurduar) of coverage of the Bank.

#### **3. Work Experience :**

The contractor should have experience in UPS maintenance at least for last -3- years in large multinationals and Govt / PSU sectors.

#### **4. Standards & Procedures:**

The contractor should have well established and certified standards/procedures for all the services rendered. A set of formats and standard operating procedures(SOP's) for all the proposed services to be submitted along with this offer.



## 5. Valid Registration :

The contractor shall have obtained the valid appropriate license of competent authority for carrying out the said job, as applicable by National/State-level/Local Administration authorities as per relevant Acts/Codes/ Standards. The Service Tax registration is mandatory.

## 6. Spare Parts :

Contractor should maintain adequate spare parts at warehouse to comply with the minimum stipulated downtime

## Commercial Terms & Conditions

### 1. Submission of commercial quotes

Commercial quote should be submitted as per format of Annexure-I with sealed envelope

Price should be **exclusive** of all taxes, duties, levies except Octroi /entry tax which will be payable on actual on production of original receipt.

**Submission of a valid copy of Service Tax Registration is mandatory.**

### 2. Evaluation of Commercial quotes

L1 (Lowest Bidder) will be arrived on the basis of lowest bid for TCO as per branch list provided. The bank reserves the right for splitting of work between -2-vendors.

### 3. Place of Order

Our office will place the orders and the selected Vendors shall provide maintenance services to branches having UPS at the site.

### 4. Uptime Guarantee:

Bidder will have to guarantee a minimum uptime of 98%, calculated on a monthly basis.



Uptime percentage will be calculated as (100% less Downtime Percentage). Downtime percentage will be calculated as Unavailable Time divided by Total Available Time, calculated on a monthly basis. Total Available Time is two shifts a day for seven days a week. Unavailable Time is the time involved while any part of the core configuration or system software component is inoperative or operates inconsistently or erratically.

If Bidder fails to meet the uptime guarantee in any month then the warranty period will have to be extended by one month.

#### 5. **Expected Service level & Stand by UPS:**

- a. Complainants should receive an auto generated reference no. in their Email id/mobile within 1 hour from the lodgment of the call.
- b. Call to be attended within next working day and should be resolved within next 3 working days from logging of the call.
- c. The Bidder should immediately provide Uttarbanga Kshetriya Gramin Bank with an equivalent standby system in case of failures which needs time to be repaired.

#### 6. **Single point of contact for Support:**

Bidder has to provide details of single point of contact viz. designation, address, email address, telephone /mobile No. for UPS supplied to the bank.

The Bidder should have local service support office across major places of 4 districts (i.e. Darjeeling, Jalpaiguri, Coochbehar & Alipurduar). The Bidders who are not having the service support centre as above will not be considered. However Bank may decide to waive the above clause if they are satisfied that the existing network will be sufficient for support.

#### 7. **Payment Terms: - Payment terms will be as follows:**

For the first quarter of AMC 100% of the payment of quarterly AMC amount will be made after expiry of the quarter. For subsequent quarters 100% of the quarterly AMC amount to be paid by the HO at the end of each quarter after getting a feed back from Branches on satisfactory service.



The Bank will pay invoices within a period of 15 days from the date of receipt of undisputed invoices. Any dispute regarding the invoice will be communicated to the selected Bidder within 15 days from the date of receipt of the invoice. After the dispute is resolved, Bank shall make payment within 15 days from the date the dispute stands resolved.

### **8.Maintenance:**

Maintenance services shall be available on all working days of the Bank's branches/offices Monday through Saturday. The services should be available from 10 AM to 7 PM.

You shall carry out preventive maintenance at the last month of every quarter in consultation with the concerned branch/office, during AMC period. Preventive Maintenance will include cleaning and servicing of the peripherals, replacement of worn-out parts, checking the UPS systems. A report should be submitted to HO/ respective RO in this regards.

Value additions are welcome from the Vendor.

**Replacement of UPS: In case any UPS is not repairable, Vendor should replace the same model / equivalent model / higher model after consultation with us.**

*In case an equipment is taken away for repairs, you shall provide a standby equipment so that the work at the Admin. Offices / branch is not affected.*

You shall give an undertaking that sufficient quantity of spares for UPS will be kept as stock during the warranty period.

Maintenance will be comprehensive.

#### **Exclusions in AMC:**

- a. AMC price will not include battery replacement.
- b. AMC will not cover physical damage due to the following - unauthorized person does any work internally or externally on the UPS
- c. AMC will not cover relocation but relocation will be with the permission of the vendor and vendor should assist us to uninstall and reinstall at new place without any charge.



### 9. Penalty Clause:

In case of selected Vendor / Vendors fail comply the point 5a & 5b, Bank will claim damages for not meeting the provision as follows:

- i) 3 KVA UPS - Rs.500 per day delay
- ii) 5 KVA UPS - Rs.800 per day delay
- iii) 10 KVA UPS - Rs.1000 per day delay

Penalty amount so arrived will be directly deducted from the quarterly AMC charges payable by the bank at the end of each quarter.

**10.1 Standby UPS** - Standby UPS should be of same KVA capacity if it is less capacity than a penalty of Rs. 200 per day will be levied till the time original UPS is placed back.

**10.2 Calculation delay hours** - Delay hours will be calculated from the time the call is logged irrespective of Sunday / holiday.

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DECLARATION  
(To be submitted in letter head)

I / We have read the instructions appended and all terms and conditions and I / We understand that if any false information is detected at a later date, any future contract made between ourselves and UBKGB, on the basis of the information given by me / us can be treated as invalid by the Bank and I / We will be solely responsible for the consequences.

I / We agree that the decision of UBKGB in election of contractors will be final and binding to me / us.

All the information furnished by me hereunder is correct to the best of my knowledge and belief.

I / We agree that I / we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets.

I / We agree that I / We have not applied in the name of sister concern for the subject process.

Place:

SIGNATURE

Date:

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NAME & DESIGNATION

SEAL OF ORGANISATION





(To be submitted on Bidders official letter head)

**Annexure-I**

**ORGANIZATIONAL DATA**

(To be provided by the Bidders enclosing relevant documents in support to have complied with the eligibility criteria of Technical Bid)

A.Name of Organization :

B.Registered Head Office Address:

Local Office address:

Telephone No.:

Tele Fax No.:

E-mail ID:

C.If you are rendering similar services to other Banks and other financial Institutions, furnish details:

D.What is your field of activities? Mention the fields on preference basis:

E.Experience / Details of Executed works:

Give details of the similar type of work executed during the last three years with following details

1.Name of work and location:

2.Client's name and address:

3.Total tendered cost of work (Agreement No. & Date):

4.Brief description of work including principal features and main items of work:

5.Period of services

a)Originally

b)Renewal time, if any



6. Were there any penalties/fine/stop-notice/compensation/liquidated damages Imposed? (Yes or No) (If yes give amount and explanation)

7. Details of litigations/arbitration cases, if any pertaining to works completed.

8. Attach client's certificate with copy of work order, agreement clearly stating the value, scope and details of work.

9. Details of Technical Staff in \_\_\_\_\_:

Sr. No.	Name	Qualification	Post Held	Experience

Seal & Signature of the Tenderer

Date:

Place



Checklist while submitting Technical & Commercial Bid for selection of vendors for maintenance of UPS

SL No	Particulars (Ensure whether the following have been enclosed)	Yes	No
1	Self Certified letter of unconditional acceptance of all Terms & Conditions		
2	Letter of submission from Contractor duly filled in all respect		
3	Turnover 25 Lakhs for last 3 years from UPS Business		
4	Work Experience in the same field for last 3 years		
5	Organisation history		
6	Systems and procedures in respect to AMC of UPS		
7	Valid Registration Service Tax Audited copies of the financial statements of last 3 years.		
8	Enclose copy of any work order with details as given in the letter		
9	List of support Offices with complete address, E-mail id, telephone & fax Nos. & manpower at each location.		
10			
11	List of warehouses stocking spares giving the stock details & the policy of stocking the spares.		
12	Letter of Offer duly completed in all respect		
13	Warning that Technical bid and commercial bid is closed in separate sealed cover and superscribe the details as mentioned in the Tender.		

**ANNEXURE III**
**DETAILS OF EQUIPMENTS AVAILABLE FOR AMC in CBS branches /  
under UBKGB Bank:**

SL	Br / Office	Vendor	Load	Installation
1	A.K.Paradubi	Switching AVO	3 KVA	04/05/2011
2	Adabarighat	Switching AVO	3 KVA	30/06/2011
3	Alipurduar	Switching AVO	5KVA	03/03/2011
4	Ambari/Falak	Switching AVO	3 KVA	17/06/2011
5	Amguri	Tritronics	3KVA	08/01/2011
6	Angrabhasa	Switching AVO	3 KVA	18/06/2011
7	Ashigar	Switching AVO	3 KVA	27/08/2011
8	Atharokhai	Numeric	5KVA	04/07/2011
9	Baburhat(J)	Switching AVO	3 KVA	06/11/2011
10	Baburhat(N)	Switching AVO	5KVA	23/02/2011
11	Badalnagar(AO ALP)	Tritronics	3 KVA	19/09/2011
12	Bagdogra	Switching AVO	3 KVA	04/04/2011
13	Bairagirhat	Tritronics	3KVA	19/08/2011
14	Balabhut	Switching AVO	3KVA	29/07/2011
15	Baneswar	Switching	3KVA	29/07/2011
16	Baramoricha	Tritronics	3KVA	22/08/2011
17	Barasolmari	Switching AVO	3 KVA	28/04/2011
18	Basantirhat	Switching AVO	3 KVA	23/09/2011
19	Baxirhat	Switching AVO	5KVA	14/05/2011
20	Berubari	Tritronics	5KVA	21/07/2011
21	Bhajanpur	Switching AVO	3 KVA	14/06/2011
22	Bhetaguri	Switching AVO	5KVA	04/06/2011
23	Bhotpatty	Switching AVO	3 KVA	06/11/2011
24	Bhutnirghat	Tritronics	3KVA	18/08/2011
25	Bidhannagar	Switching AVO	3 KVA	15/06/2011
26	Birpara	Switching AVO	3 KVA	30/06/2011
27	Chaterhat	Switching AVO	5KVA	23/07/2011
28	Chengmari	Switching	3KVA	28/07/2011
29	Chilkirhat	Tritronics	5KVA	04/11/2011
30	Chilakhana	Switching AVO	3 KVA	20/08/2011
31	Churabhandar	Tritronics	5KVA	18/08/2011
32	Cob-Bazar	Switching AVO	3 KVA	27/04/2011
33	Coochbehar	Switching AVO	5KVA	04/02/2011
34	Coochbehar	Switching AVO	3KVA	04/06/2011
35	Dalsingpara	Switching AVO	3KVA	28/07/2011



36	Darjeeling	Numeric	5KVA	24/02/2011
37	Dawkimarihat	Switching AVO	5KVA	05/02/2011
38	Dewanganj	Tritronics	3KVA	17/08/2011
39	Dhalpal	Switching AVO	5KVA	26/06/2014
40	Dhanirampur	Switching AVO	3 KVA	06/11/2011
41	Dhupguri	Switching AVO	5KVA	07/11/2011
42	Dilaram	Switching AVO	5KVA	22/07/2011
43	Dinhata	Switching AVO	5KVA	04/04/2011
44	Dinhata Bowbajar	Switching AVO	3 KVA	26/08/2011
45	Dodearhat	Switching AVO	3 KVA	14/04/2011
46	Falakata	Switching AVO	5KVA	06/12/2011
47	G/Bahadur	Tritronics	5KVA	29/07/2011
48	Ghoshpukur	Numeric	3KVA	04/08/2011
49	Ghugudanga	Switching AVO	5 KVA	15/07/2014
50	Gitdabbling	Switching	5KVA	26/05/2011
51	Gossairhat	Tritronics	3KVA	20/08/2011
52	Haldibari	Numeric	3KVA	31/03/2011
53	Hasimara	Switching AVO	3 KVA	27/08/2011
54	Head Office	Numeric	5KVA	25/03/2011
55	Head Office	Numeric	5KVA	25/03/2011
56	Jaigaon	Switching AVO	3 KVA	06/03/2014
57	Jaldhaka HP	Switching AVO	5 KVA	14/07/2014
58	Jalpaiguri	Numeric	5KVA	04/04/2011
59	Jamaldah	Switching AVO	3 KVA	21/06/2011
60	Jiranpur	Switching AVO	3 KVA	27/05/2011
61	Jorai	Switching AVO	3KVA	30/07/2011
62	Kalabari	Switching AVO	3KVA	08/02/2011
63	Kalchini	Switching AVO	3 KVA	16/05/2011
64	Kalimpong	Numeric	3KVA	05/06/2011
65	Kashibari	Switching AVO	3KVA	21/07/2011
66	Kashiyabari (T)	Switching	3KVA	04/08/2011
67	Khaprail	Switching AVO	5KVA	28/04/2011
68	Kharibari	Switching AVO	5KVA	22-04-2011
69	Kranti	Switching AVO	3 KVA	17/06/2011
70	Kuchlibari	Switching AVO	3 KVA	14/06/2011
71	Kukurjan	Switching AVO	3 KVA	16/06/2011
72	Lake-Town	Tritronics	5 KVA	
73	Lebong	Numeric	3KVA	31/03/2011
74	Malbazar	Numeric	5KVA	19/05/2011
75	Mallaguri	Numeric	5KVA	04/04/2011



76	Maruganj	Switching AVO	3 KVA	06/09/2011
77	Mathabhanga	Switching AVO	5KVA	25/04/2011
78	Matteli	Switching AVO	5KVA	13/06/2011
79	Maynaguri	Numeric	5KVA	05/10/2011
80	Mohitnagar	Switching AVO	3 KVA	16/05/2011
81	Moulani	Switching AVO	3KVA	27/07/2011
82	Mungpoo	Tritronics	3KVA	26/07/2011
83	Natabari	Switching AVO	3KVA	26/07/2011
84	Naxalbari	Switching AVO	3 KVA	16/06/2011
85	Nayarhat (K)	Switching AVO	3 KVA	25/07/2011
86	Nayarhat(M)	Tritronics	3KVA	07/02/2011
87	Nazirhat	Tritronics	3KVA	08/02/2011
88	Nigamnagar	Tritronics	3KVA	08/01/2011
89	Nishiganj	Tritronics	3KVA	08/01/2011
90	Paharpur	Numeric	3KVA	05/10/2011
91	Panighata	Switching AVO	5KVA	06/09/2011
92	Pedong	Tritronics	3KVA	08/10/2011
93	Pradhannagar	Switching AVO	5KVA	04/04/2011
94	Premerdanga	Tritronics	3KVA	27/08/2011
95	Rathkhola	Switching AVO	5 KVA	14/07/2014
96	RO JAL	Tritronics	3 KVA	15/09/2011
97	RO SIL	Switching AVO	3 KVA	05/04/2011
98	Raikatpara	Switching AVO	3 KVA	04/05/2011
99	Rajadanga	Tritronics	5KVA	08/02/2011
100	Rajarhat	Switching AVO	3 KVA	27/07/2011
101	Rambibazar	Tritronics	3KVA	29/07/2011
102	Rampurbazar	Tritronics	3KVA	08/02/2011
103	Ranirhat	Tritronics	3KVA	08/01/2011
104	RO Coochbehar	Tritronics	3 KVA	19/09/2011
105	Rungbull	Tritronics	3KVA	
106	Saheberhat	Switching AVO	3 KVA	04/11/2011
107	Salbari	Switching AVO	5KVA	23/07/2011
108	Saldanga	Tritronics	3KVA	19/08/2011
109	Salugara	Switching AVO	5KVA	04/09/2011
110	Samsing	Switching AVO	3 KVA	06/11/2011
111	Santi/Bowbaz	Numeric	3KVA	20/04/2011
112	Satmile	Tritronics	3KVA	27/08/2011
113	Satpukuriahat	Switching AVO	3 KVA	06/10/2011
114	Sikarpur	Tritronics	3KVA	19/08/2011
115	Siliguri	Numeric	5KVA	02/09/2011



116	Sishubarihat	Switching	3 KVA	28/07/2011
117	Sixth- Mile	Tritronics	3KVA	
118	Soureni	Switching	3KVA	25/07/2011
119	Sovaganj(AO DAR)	Tritronics	3 KVA	22/09/2011
120	Sukna	Tritronics	5KVA	08/01/2011
121	Sutkabari	Tritronics	3KVA	30/07/2011
122	Training Centre	Tritronics	5 KVA	
123	Training Centre	Tritronics	10KVA	
124	Tinbatimore	Switching AVO	3 KVA	05/11/2011
125	Tindharia	Tritronics	3KVA	08/03/2011
126	Totopara	Tritronics	3KVA	24/04/2011
127	Tufanganj	Tritronics	5KVA	22/08/2011
128	Thaneswarhat	Switching AVO	3KVA	18/04/2015
129	Pokhriabong	Switching AVO	5KVA	15/05/2015

TOTAL NUMBER OF UPS TO BE COVERED UNDER THIS AMC

- 1 3 KVA UPS = 85
- 2 5 KVA UPS = 43
- 3 10 KVA UPS = 1



**FORMAT FOR COMMERCIALS**

**Annexure-IV**

( To be submitted on the Letter Head of the Bidder)

**Name of Company:**

UPS Range  
(3 / 5 / 10 KVA)

Back up options  
(4Hrs)

<b>Sr. No.</b>	<b>Particulars</b>	<b>UPS KVA</b>	<b>Amount in Rs.</b>
1	AMC Rate	3	
2	AMC Rate	5	
3	AMC Rate	10	

(Rate of AMC will be applicable only on the Basic Price of UPS i.e. excluding the cost of Battery)

**Signature**

**Designation**

**Company Seal**



